



Release Notes

Email Manager 6.0.4



Version Management

Version History

Version	Date	Author	Distribution
1.0	04 January 2016	J Davis	Service Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name
SDK Help File.chm

Table of Contents

1	Introduction	4
1.1	Overview of changes	4
1.2	Important Upgrade Considerations	4
1.3	Pre-requisites	4
1.4	Supported Platforms	4
2	Client Installation	5
3	Updates included in Email Manager 6.0.4	5
3.1	New Features	5
3.2	Enhancements	5
3.3	Fixes.....	5
4	Known Issues	6
5	Issue and Problem Reporting	6

1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.0.4.

1.1 Overview of changes

Email Manager 6.0.4 is a service release for Email Manager 6.0. This main purpose of this release is to provide improvements to monitoring and logging and certain APIs. It also includes a fix for a reported issue. See the 'Updates included in Email Manager 6.0.4' section of this document for further details.

1.2 Important Upgrade Considerations

This section highlights any important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.0 Delphi client <i>will be</i> updated for this release.	n/a

1.3 Pre-requisites

Email Manager 6.0.3.

1.4 Supported Platforms

Email Manager 6.0.4 has been tested and will be supported on the following:

Client

- Windows 7[©]
- Windows Server 2008[©]
- Windows 8[©]

Other

- Email Manager 6.0.4 was also successfully tested against XenApp 5.6
- Microsoft Internet Explorer 7.0 or later must be installed on the client machine

2 Client Installation

This update will be applied automatically and no user action is required. The client application will be updated. All fixes will be available as soon as the update is complete.

3 Updates included in Email Manager 6.0.4

3.1 New Features

There are no new features in Email Manager itself, however there is a new feature available in Campaign Manager 2016 R1 that provides new Approvals workflow functionality. Approvals allows campaigns and linked campaign elements to be locked until approved by a nominated approver. This affects Email Manager in the following way: if Approvals is enabled in Campaign Manager, any email creatives that are used in a campaign that is live or in an approval state are locked. A warning message appears indicating the campaigns that have a lock on the creative.

3.2 Enhancements

This release provides improvements to monitoring and logging. It also contains:

- improvements to the accuracy of deployment start date and time.
- updates and enhancements to the previews available in Creative Builder Gallery view.

3.3 Fixes

The following section details the fixes to issues reported by Alterian's customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM027880	The Getrecipient and AddRecipientToDeployment API calls have been reviewed and improvements have been made.

4 Known Issues

There are no new known issues for this release. See the Email Manager 6.0 Release Notes for the latest list of known issues.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.